



February 10, 2021

Dear Customer,

Today, we announce exciting news: Corbett Technology Solutions, Inc. (CTSI) has completed its acquisition of the Integrated Security Solutions division of Electrical Controls and Maintenance, Inc. (EC&M). This combination creates an organization even better able to serve your security, life safety, critical communications, conferencing, collaboration, and audiovisual systems installation and service requirements.

The EC&M Integrated Security Solutions employees that you have relied on in the past will continue to support you in the future, with additional support from the CTSI organization.

We know our success is dependent on your success, and we are excited about what we now have to offer:

- **An Expanded and Distinguished Portfolio of Products and Services** – Expanding beyond integrated security solutions, you now have access to the full portfolio of solutions and services CTSI offers.
- **Innovation & Reliability** – Our investments in service and product innovation continue to ensure we bring you the highest quality solutions with innovative support models, including Subscription Services (aaS) and managed services offers.

As we complete our businesses' integration, be assured that we are committed to delivering the high level of service to which you are accustomed. Our goal is to make this a seamless transition for customers.

Please do not hesitate to contact your sales representative with any questions you may have or send us an email at sales@ctsi-usa.com. You may also contact CTSI Customer Care directly for any service requests at **888.401.0647**.

To learn more, we encourage you to visit our [website](#) and schedule a CTSI ClearInnovation Workshop [here](#) for a one-on-one session with the CTSI Engineering and Leadership teams to learn more about our organization and how we can help.

Thank you for your continued support.

Sincerely,

Gino A. Ruta
President & CEO, CTSI

Sincerely,

Michael L. Wynne
President & CEO, EC&M